CLIQ® FAQs

Which file format is needed for the migration of data from CLIQ Manager to CLIQ Web Manager?

1. The first backup (.a2b) must be sent to CLIQ Software Support via the CLIQ partner for checking whether there might be problems with the database during the import. Please remember that the backup must not contain encryption or open orders!

In addition, the backup must have been created at least from the Manager version 3.6.10 or higher.

=> You can continue working in your CLIQ Manager software in the meantime!

2. The second backup for the final import is also required as an .a2b file.

To do this, please create a final data backup (.a2b). Please note that CLIQ Manager must be running in the current version and the last extension file must have been imported before the final backup is created for migration.

As of this date, the system is suspended until the final import into CLIQ Web Manager.
The changeover should therefore be coordinated with CLIQ Software Support.

Please also note the entry "Migration from CLIQ Manager to CLIQ Web Manager: which information will not be migrated?"

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