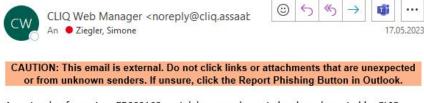# CLIQ® FAQs

What to consider for dispatched clones in the CLIQ Web Manager?

The administrators of the CLIQ Web Manager master key system with the right Admin/ Superadmin receive an e-mail from the system about an import of an extension.

[EXT] CLIQ Web Manager imported a new extension

CLIQ Web Manager <noreply@cliq.assaab
An ● Ziegler, Simone   17.05.2023

CAUTION: This email is external. Do not click links or attachments that are unexpected or from unknown senders. If unsure, click the Report Phishing Button in Outlook.

An extension for system ER000169 containing new elements has been imported by CLIQ Web Manager.

Please visit link below to activate the new elements.
https://cliqwebserver04.assaabloy.com/CLIQWebManager

MKS: ER000169
-This is an automated email sent by CLIQ Web Manager

For cloned cylinders (replacement cylinders with the same marking), however, no activation of the extension must take place in the CLIQ Web Manager! This is different from an extension with completely new elements.

As the administrator, please remember to reprogram the newly delivered cylinders so that the currently available status of the software is stored in the cylinder. The cloned cylinder delivered from the factory can only contain the status of the initial order. No automatic reprogramming job is created!

Link zum FAQ-Eintrag | Status as of: 27.09.2022 | RedTeam

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