



When and how is the license of CLIQ Web Manager extended?

As [described](#), the licence is a time and scope limited "permission" to use the CLIQ Web Manager and its possible functions. The licence is provided by the CLIQ Data Center (DCS) and renews once a year for all existing customers.

Here are some facts:

- For IKON hosting and purchase systems with an active DCS connection, the licence is automatically renewed.
- If you do not have a DCS connection, the new licence can be generated by the DCS Admin approx. 25 days before expiry, downloaded and then imported into the CLIQ Web Manager.
- Also note that you have 3 months to renew or get the licence.
- If you have problems creating or downloading a valid licence and the previous steps are not feasible, please contact your CLIQ partner.



