



## The CLIQ Web Manager can't be reached. What has to be checked?

Please check the following things:

- Is the local desk programming device connected and is the programming key inserted on the left side?
- Is the security certificate for the programming key present and still valid?
- Was the programming key issued to a person in CLIQ Web Manager and assigned to a user role?
- Is the CLIQ Connect PC software active and is a connection available (device status shows 3 blue checkmarks)?
- In rare cases, a virus scanner prevents the CLIQ Web Manager page from being called up. In this case, please deactivate your virus scanner and call up the page again.

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[Link zum FAQ-Eintrag](#) | Status as of: 30.08.2022 | RedTeam