



How is a firmware update made for remote devices?

For more information, see the manual!

The user with the role Superadmin receives an e-mail from CLIQ Web Manager that new firmware is ready.

[EXT] CLIQ Web Manager imported new firmware



CLIQ Web Manager <noreply@cliq.assaabloy.com>
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CAUTION: This email is external. Do not click links or attachments that are unexpected or from unknown senders. If unsure, click the Report Phishing Button in Outlook.

Firmware for system ER000169 has been downloaded.

Please visit link below to use the new firmware.

<https://cliqwebserver04.assaabloy.com/CLIQWebManager>

This table contains more information about the firmware files imported

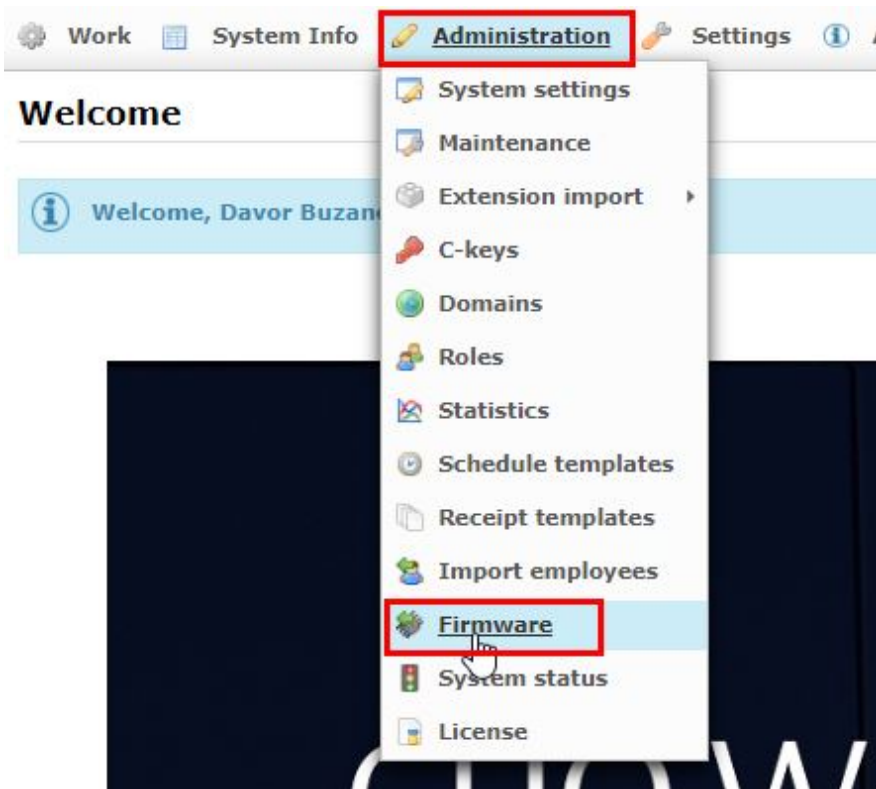
File name	Version
WP00Bv06_05s0000_20221109_005626.fw	6.5.0
WP00Nv06_08s0001_20221109_005630.fw	6.8.1

MKS: ER000169

-This is an automated email sent by CLIQ Web Manager

After logging into the Web Manager, the imported firmware is available under the item "Administration" - "Firmware". You can see all existing firmware versions.

Purchasing customers please download the firmware directly from the DCS server and import the firmware directly into the CLIQ Web Manager.



Firmware

Firmware import

Please select a firmware file, and then press the upload button.























Select...

Upload firmware

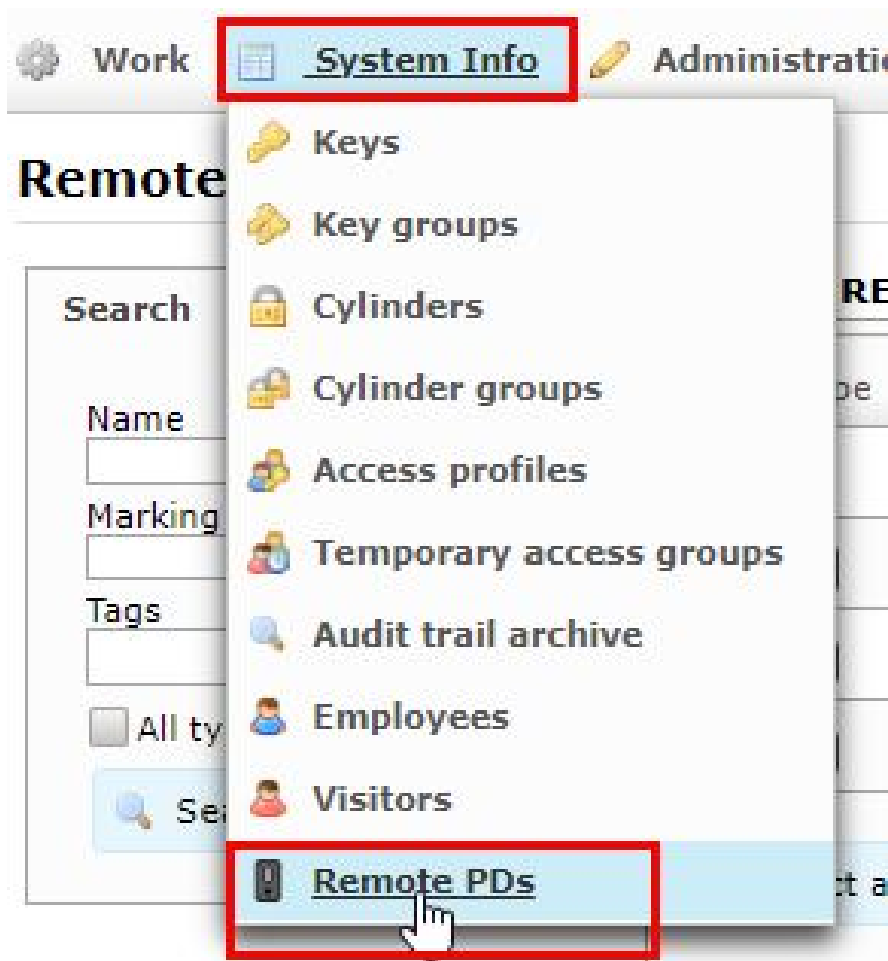
Imported user key firmware

Imported C-Key firmware

Imported remote PD firmware

Type	Name	Version	Generation	Multi time period schedules	Remote support	Cylinder group support	Flexible revalidation support	Status
	18.1.0	18.1.0	Generation 2					<div><div>Delete</div><div>Apply</div><div>Cancel</div></div>
	XC_key_16_3_6.Fw2	16.3.6	Generation 2					<div><div>Delete</div><div>Apply</div><div>Cancel</div></div>
	16.3.3	16.3.3	Generation 2					<div><div>Delete</div><div>Apply</div><div>Cancel</div></div>
	XC_key_16_3_0.Fw2	16.3.0	Generation 2					<div><div>Delete</div><div>Apply</div><div>Cancel</div></div>
	XC_key_16_2_1.Fw2	16.2.1	Generation 2					<div><div>Delete</div><div>Apply</div><div>Cancel</div></div>
	XC_key_16_1_5.Fw2	16.1.5	Generation 2					<div><div>Delete</div><div>Apply</div><div>Cancel</div></div>

To use the new firmware, it must be sent to the remote units.



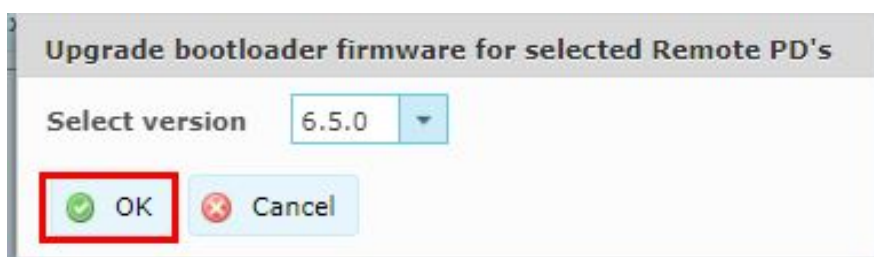
For faster programming of all remote units (mass programming), please select the button "Select all". Then, as the first step, load the bootloader firmware into the units.

SEARCH RESULT




	Type	Name	Marking	Status	Connection status	
<input checked="" type="checkbox"/>	Mobile PD		MPD01	Handed out		
<input checked="" type="checkbox"/>	Office		WPD01	Installed	Offline	
<input checked="" type="checkbox"/>	To Go !		WPD03	In stock	Offline	
<input checked="" type="checkbox"/>	Vandal Proof		WPD02	Installed	Offline	

☒ Select all
 ☐ Deselect all

4 item(s) selected.



Depending on how the heartbeat of the units is set, the firmware is transferred from the server to the unit so that the gears in the overview gradually disappear.


	Org.-Nr.	Status	
	WPD01	 Online	
	WPD02	 Online	
	WPD03	 Online	


As soon as the gears have disappeared, load the firmware into all units in the second step. The gears then appear again and disappear after the firmware has been stored in the units.

Upgrade firmware for selected Remote PD's

Select version

6.8.1

 OK

 Cancel

Then, under the information card of the respective remote unit, you can see which firmware and bootloader version the unit has.


Remote PD

Office

Info

Remote logs

Settings

Firmware 

Events


Name

Office

Marking

WPD01

Type

 Wall PD

Generation

Generation 1

MAC address

00:17:7A:05:35:CE

Firmware

6.5.2


Boot loader

6.5.0

Status

Installed

Connection status

 Offline

Last connection

21-Mar-2023 08:24

Last known IP address


10.49.140.58


TAGS


There are no tags to display


EXTERNAL LINKS


There are no external links to display

 Edit

 Report lost

 Report broken

 Report in stock

 Create USB trace file

[Link zum FAQ-Eintrag](#) | Status as of: 14.08.2018 | RedTeam