CLIQ® FAQs

How can I respect the topic data protection with an electromechanical locking system and the administration software?

Electromechanical locking systems are not only used to carry out programming in case of authorisation changes or lost keys, but also to be able to trace which key was used in which cylinder if necessary. All this data must be protected.

Within the software, we already support the legal and operational requirements on the topic of data protection.

There is a 2-factor authentication for logging on to the software, legally compliant deletion functions within the software settings as well as a role and rights concept for the users of the software.

In addition, both software products offer the option of a technical approver function for the collection of event logs, which ensures a high level of protection of personal data. Please also see the following articles:

1. Approver in CLIQ Web Manager
2. Approver in CLIQ Local Manager

In the CLIQ Local Manager, there is also the option of switching off/on again the event log list by programming the cylinder/key on site.

If it is already certain in advance that some areas must never store events in the cylinder, we recommend the cylinder version without audit function. In this case, the event log is deactivated at the factory and the cylinder is marked on the face. Subsequent activation of the event log is no longer possible.