ASSA ABLOY

CLIQ® FAQs

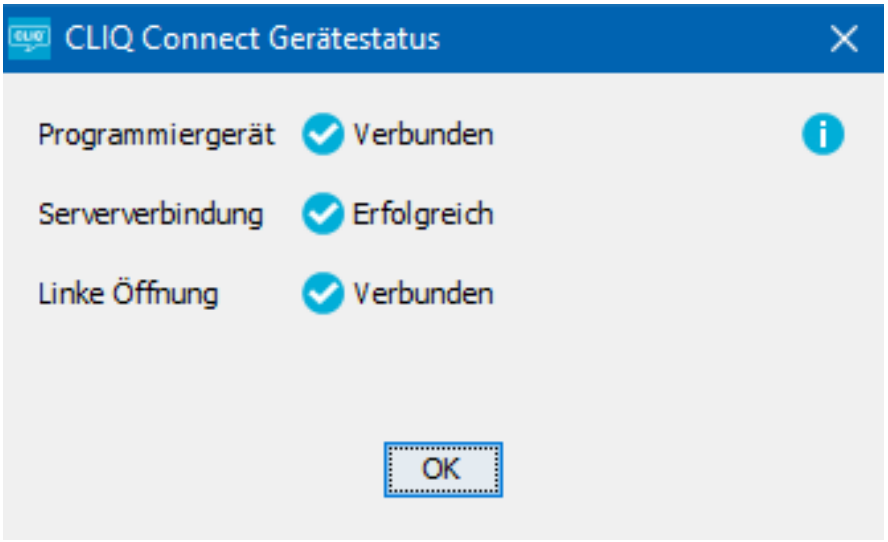
How can you check if a key is defective?

If a key for CLIQ or CLIQ Web Manager master key systems is not recognised in the programming device, you can check its functionality with CLIQ Connect PC. To do this, CLIQ Connect PC must first be downloaded and installed:

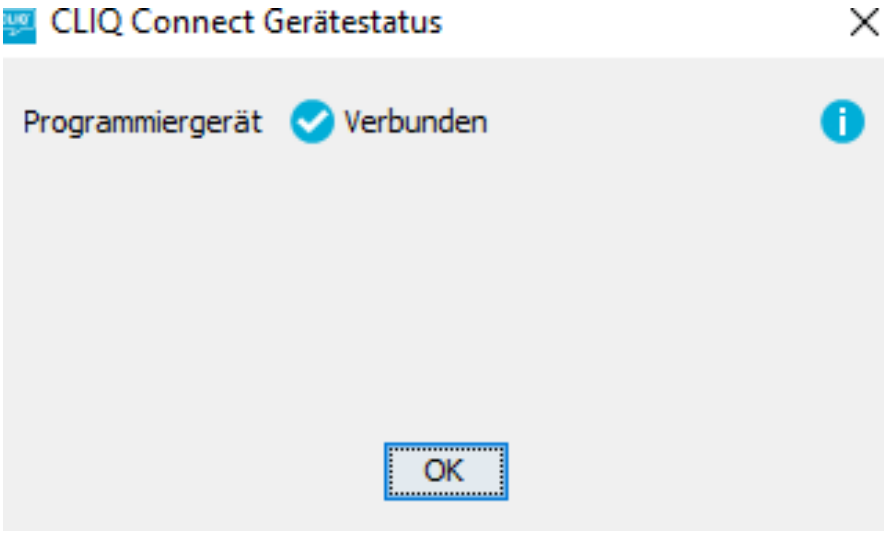
cliqconnect.assaabloy.com

1. Start CLIQ Connect PC and double-click to display the CLIQ Connect device status.

2. Insert the relevant key on the left or right. No matter what kind of key it is (programming key or user key), it must be displayed as connected by CLIQ Connect PC in the device status.



If the result is as shown below with the key inserted, there may be a hardware defect:



Please note that CLIQ Connect PC is automatically started with Windows after installation and blocks CLIQ Manager. CLIQ Connect PC must be terminated in order to be able to fully use CLIQ Manager.