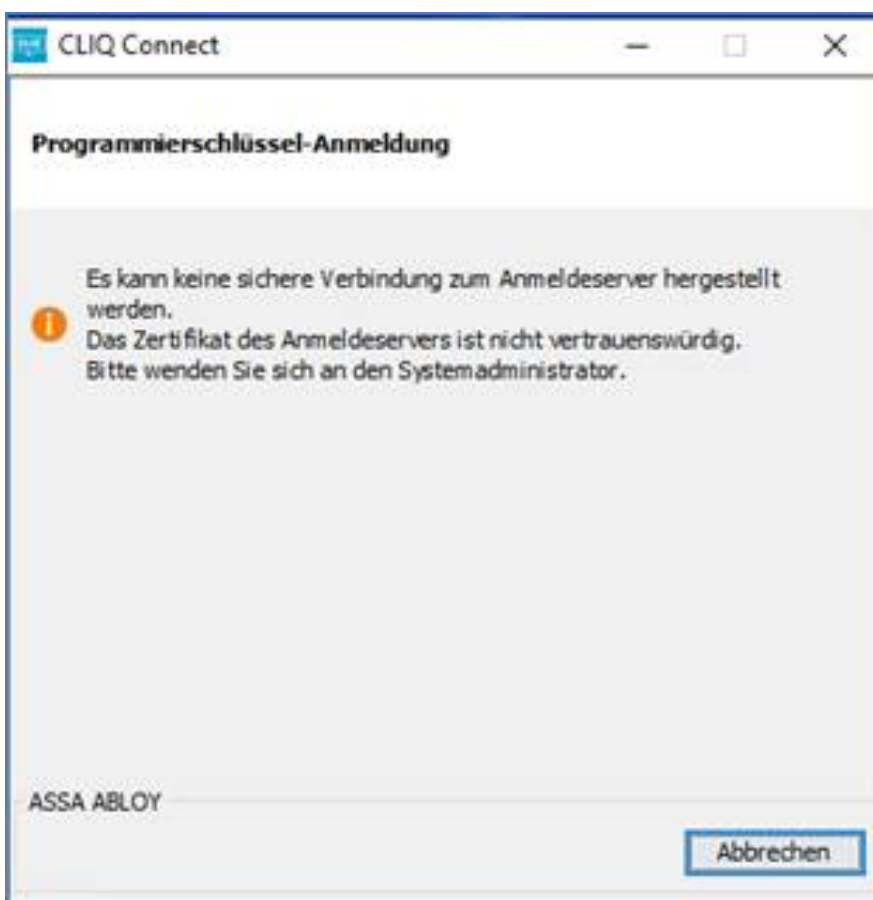




Since CLIQ Web Manager (CWM) version 10.0 a new certificate can be created in CLIQ Connect.

You administer the CLIQ Web Manager (CWM) on your own server and have problems with the certificate creation in CLIQ Connect (ccPC) since the update to version 10.0 or higher?

If ccPC issues the message that a secure connection to the login server cannot be established, this is due to the following.



The reason for this is the self-signed certificate you use. Therefore, login via ccPC 1.7.2 does not work. As of ccPC 1.7, it only trusts globally recognised certificates, i.e. certificates issued by a public certification authority such as certigo, comodo, etc.

In this case, you need to add this certificate to the "Windows Trust Store" of the computer on which ccPC 1.7.2 is installed. Once the certificate has been successfully added to the "Trusted Root Certification Authorities Store", the ccPC app will start to trust this certificate and the problem is solved.

Here is a suggestion to make it work with your certificate.

1. Close CLIQ Connect PC.
2. Press the Windows + R keys and enter "certmgr.msc" and press "OK".
3. The "certmgr" window opens. Now select "Trusted Root Certification Authorities" and right-click and go to "All Tasks/import".
4. Click on "Import" and follow the further steps to install the certificate of the remote server here.

5. Once the remote server certificate is successfully installed here, try enrolling the certificate for the PR with ccPC 1.7.2

[Link zum FAQ-Eintrag](#) | Status as of: 27.09.2022 | RedTeam