



## Where do I find the log files of the CLIQ Local Manager?

In support cases, it is important to be able to trace what exactly was done with the CLIQ Local Manager (CLM) at the time of the mentioned error or behaviour. For this reason, certain actions are logged, i.e. documented and stored in the background.

The CLM also offers the possibility to limit the storage time of log files (1).

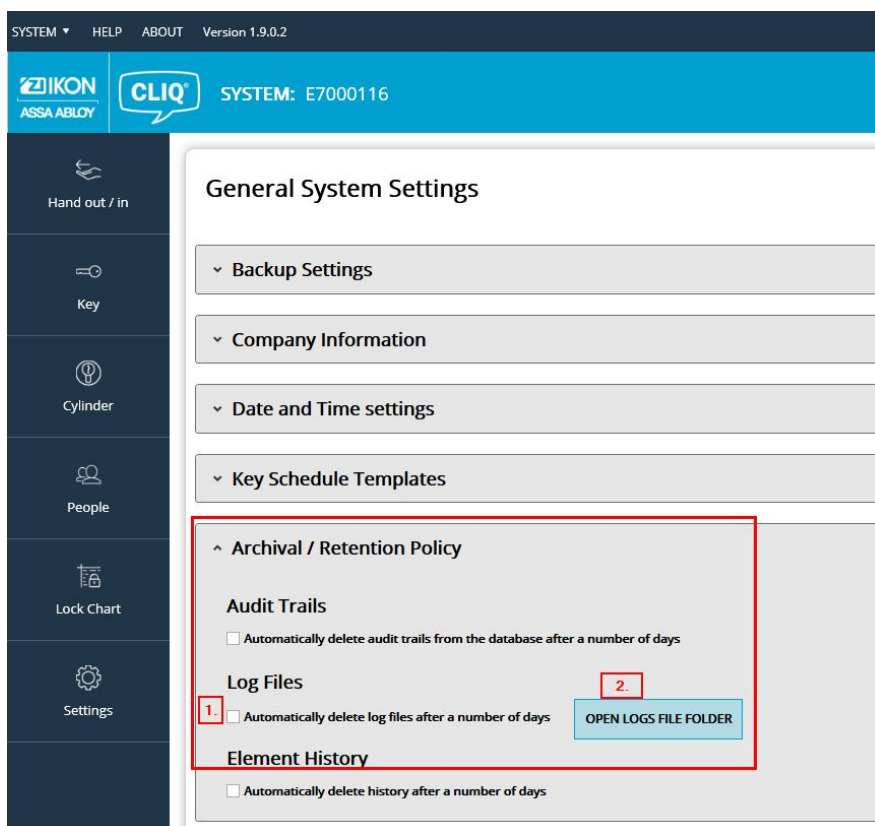
The data is stored under the following path: C:\ProgramData\CLIQ Local Manager\Logs.

Please note that this is a "hidden element" which may not be visible to you. In Windows Explorer under "View" simply tick the box "Hidden elements".

The following files are helpful for a support case:

- Installer.log
- PMComAPI.log
- actual CLIQManager.log &
- all Technical.log

In addition, the CLM interface offers a direct path to this folder and to the settings (2).



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[Link zum FAQ-Eintrag](#) | Status as of: 28.12.2022 | SNE