

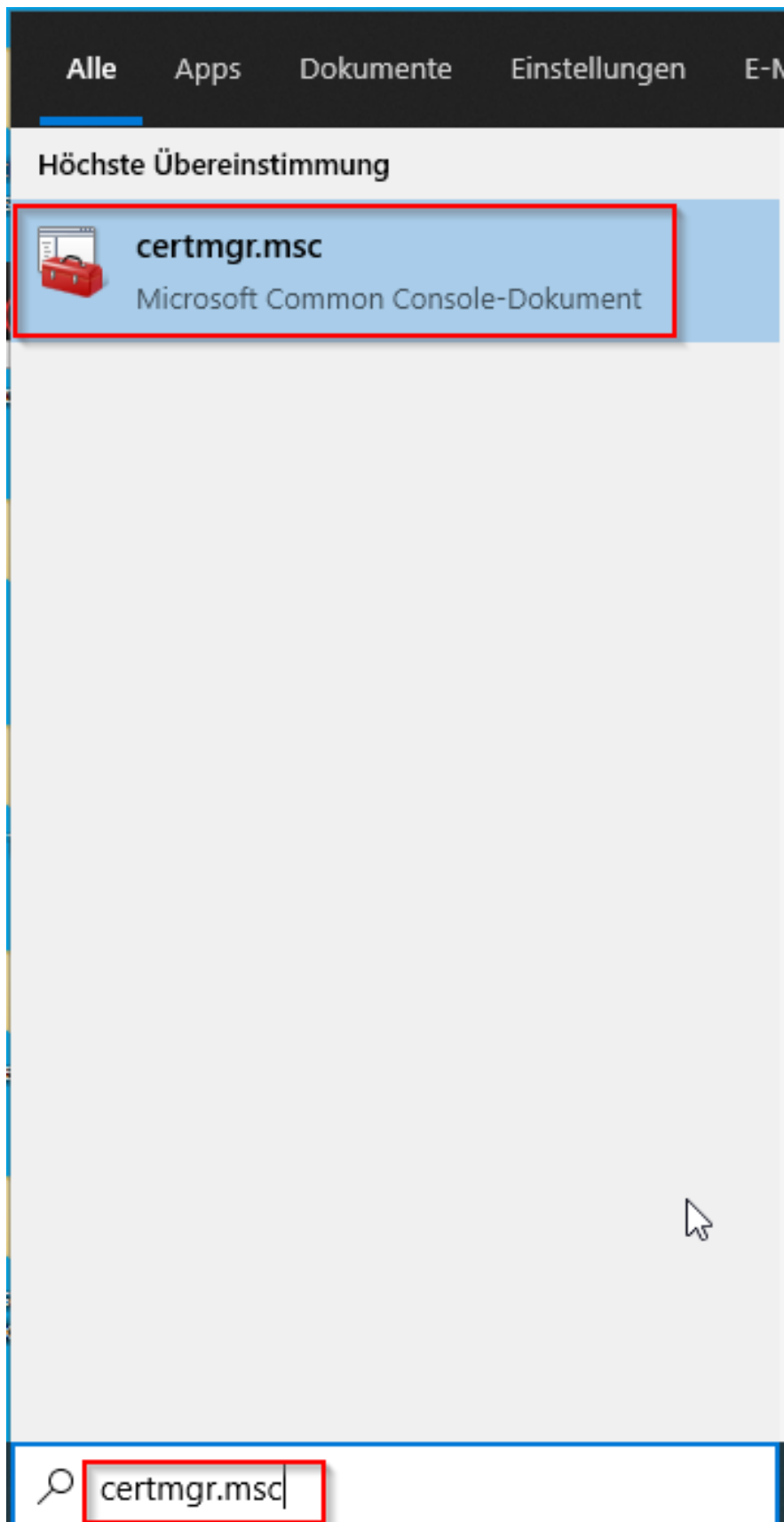


Exchange of CLIQ Express certificates

After 2 years, the CLIQ Express certificates expire and must be renewed.
You will receive the new certificates from us on request, these will be made available to you via keyfile.

The exchange of the certificates works as follows:

1. Please search for "certmgr.msc" via the Windows search field and execute it.



2. Now navigate to the folder "My certificates -> Certificates" and delete your old certificate with the organisation number of your CLIQ Express key.



certmgr - [Zertifikate - Aktueller Benutzer]

Datei Aktion Ansicht ?



Zertifikate - Aktueller Benutzer



Eigene Zertifikate



Zertifikate



Vertrauenswürdige Stammzertifikate



Organisationsvertrauen



Zwischenzertifizierungsstellen



Active Directory-Benutzerobjekte



Vertrauenswürdige Herausgeber



Nicht vertrauenswürdige Zertifikate



Drittanbieter-Stammzertifizierungsstellen



Vertrauenswürdige Personen



Clientauthentifizierungsausstellung



Andere Personen



Local NonRemovable Certificate



Smartcard vertrauenswürdige



3. Open the .zip file that you received via Keyfile and double-click the certificate with the marking of your CLIQ Express key (e.g.: P0000123.p12).

Please do not change the "Storage location" of the certificate and keep the setting "Current user" (the password for the respective certificate can be found in the attached text document "certificate-password.txt").

After performing these actions, you should be able to start your CLIQ Express software again without difficulty.

[Link zum FAQ-Eintrag](#) | Status as of: 23.11.2021 | Windus